

Resource Allocation Sub (Policy and Resources) Committee

Date: THURSDAY, 8 MAY 2014

Time: 12.00 pm

Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

Members: Mark Boleat (Chairman)

Roger Chadwick (Deputy Chairman)

Deputy John Barker Deputy Douglas Barrow

Deputy John Bennett (Chief Commoner)

Deputy Michael Cassidy

Simon Duckworth Stuart Fraser George Gillon Jeremy Mayhew

Deputy Catherine McGuinness

Deputy Joyce Nash
Deputy Dr Giles Shilson
Sir Michael Snyder
Deputy John Tomlinson
Alderman Sir David Wootton
Alderman Alan Yarrow

Enquiries: Angela Roach

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Lunch will be served in the Guildhall Club at 1pm

John Barradell
Town Clerk and Chief Executive

AGENDA

1. APOLOGIES

2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

3. MINUTES

To agree the public minutes of the Sub-Committee meeting held on 23 January 2014.

For Decision (Pages 1 - 2)

4. MICROSOFT LICENCE AGREEMENT 2014

Report of the Chamberlain.

For Decision (Pages 3 - 18)

5. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

6. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

7. **EXCLUSION OF THE PUBLIC**

MOTION – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of the Schedule 12A of the Local Government Act.

Part 2 - Non-Public Agenda

8. NON-PUBLIC MINUTES

To agree the non-public minutes of the Sub-Committee meeting held on 23 January 2014.

For Decision (Pages 19 - 20)

9. PROJECT FUNDING UPDATE

Report of the Chamberlain.

For Decision (Pages 21 - 42)

10. SERVICE BASED REVIEW UPDATE

Report of the Chamberlain and the Deputy Town Clerk.

For Information (Pages 43 - 46)

- 11. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE
- 12. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB-COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED



RESOURCE ALLOCATION SUB (POLICY AND RESOURCES) COMMITTEE Thursday, 23 January 2014

Minutes of the meeting of the Resource Allocation Sub (Policy and Resources)
Committee held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Thursday,
23 January 2014 at 11.30 am

Present

Members:

Roger Chadwick (Deputy Chairman)
Deputy John Barker
Deputy John Bennett
Deputy Michael Cassidy
George Gillon (Chief Commoner)
Jeremy Mayhew
Deputy Catherine McGuinness
Deputy Joyce Nash
Deputy Dr Giles Shilson
Deputy John Tomlinson

Officers:

John Barradell
Chris Bilsland
Peter Bennett
Caroline Al-Beyerty
Simon Murrells
Angela Roach

- Town Clerk and Chief Executive
- ChamberlainCity Surveyor
- Financial Services Director
- Assistant Town Clerk
- Committee and Members Services Manager

1. APOLOGIES

Apologies were received from the Chairman, Doug Barrow, Stuart Fraser, Sir Michael Snyder, Sir David Wootton and Alan Yarrow.

2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

The public minutes of the meeting held on 12 December 2013 were approved.

4. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

There were no questions.

5. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT** There were no items of urgent business.

6. **EXCLUSION OF THE PUBLIC**

RESOLVED – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Local Government Act.

Item Nos.

Paragraph(s) in Schedule 12A

7 and 8

3

Part 2 – Non-Public Agenda

7. NON-PUBLIC MINUTES

The non-public minutes of the meeting held on 12 December 2013 were approved.

8. GUILDHALL WEST WING ACCOMMODATION IMPROVEMENTS

The Sub-Committee considered and agreed a report of the City Surveyor concerning the progress of the Guildhall West Wing Accommodation Project.

9. ADDITIONAL WORKS PROGRAMME 2014/15

The Sub-Committee considered and agreed a report of the Chamberlain setting out proposals for the 2014/15 programme of work for cyclical repairs and maintenance of operational property.

10. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

There were no questions.

11. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB-COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were no items of urgent business.

The meetin	ng ended at	t 11. 50am
Chairman		

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Committee: Resource Allocation Sub-Committee	Date: 8 th May 2014
Subject: Options Appraisal – Microsoft Licence Agreement 2014 (Summary Report)	Public
Report of: The Chamberlain	For Decision

Summary

This report provides a summary of the City's Microsft software licence renewal 2014 – 2017. A full version of the report is being considered by Project Sub-Committee and Finance Committee and can be found at Appendix A.

The report is for Resource Allocation Sub-Committee decision as the recommended option, to purchase a Microsoft licence subscription, requires a base budget increase to the Chamberlain's budget.

The City uses Microsoft products on both desktops and servers these being licenced under agreements which are due to expire. Without a licence agreement the City will not be legally entitled to continue to deploy and use existing Microsoft products which would have a significant detrimental impact on the working of the City.

Work has been undertaken to evaluate the Microsoft licence options available to the City for the continued deployment and use of selected Microsoft products. This work identified three options the estimated total 3-year costs for which are detailed in table 1.

Description	Option 1 Minimum renewal	Option 2 Full Subscription	Option 3 Full Enterprise Agreement (EA)
Licence costs	£660,000	£1,068,000	£1,252,000
Fees	£0	£0	£0
Staff Costs	£0	£0	£0
Total	£660,000	£1,068,000	£1,252,000
Tolerance +/-	5%	5%	5%

Table: 1

Option 2 is the recommended option. This gives access to Microsoft products released up to June 2017, enables currently deployed Microsoft products to continue to function and will permit both City and City Police to align to a common IT roadmap, enabling the continued development of a common desktop using the latest versions of Windows and Office, as outlined in the IS Strategy. This option supports the on-going service transformation to greater mobile and flexible working.

As Option 2 is an annual subscription licence, the costs will be treated as revenue

expenditure rather than a capital purchase as has been the case with previous Microsoft Agreement Licences. Consequently, increases to the Chamberlain's revenue budget are being sought.

Recommendations

That Members approve;

- the purchase of a 3-year subscription licence agreement from Microsoft at an estimated total cost of £1,068,000;
- an increase to the Chamberlain's budget in 2014-15 of £254,000 to be met from the Finance Committee's Contingencies; the Chamberlain to determine an appropriate methodology for the allocation from each contingency (i.e. City Fund, City's Cash and Bridge House Estates); and
- base budget increases of £332,000 for 2015/6, £352,000 for 2016/17, £109,000 for 2017/18 and £21,000 for 2018/19 - figures subject to tolerance of 5%.

Contact

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Appendix A

Committee(s): IS Strategy Board Project Sub-Committee Resource Allocation Sub-Committee IS Sub-Committee Finance Committee	Date(s): 6 th May 2014 7 th May 2014 8 th May 2014 27 th May 2014 27 th May 2014
Subject:	Public
Options Appraisal – Microsoft Licence Agreement 2014	
Report of:	For Decision
The Chamberlain	

Summary

Dashboard

Status – Green

Timeline – Gateway 4 – To complete Gateway 5 by June 2014

Total Estimated Cost - £1,068,000

Spend to date - Staff time met from local risk.

Overall Risk - Green

Context

The City uses Microsoft products on both desktops and servers. The main licensing agreement covering the majority (approximately 2000) of City staff concludes in June 2014 and a new licence agreement is required in order that the City may continue to use the currently deployed Microsoft products. Without a licence agreement the City will not be legally entitled to continue to deploy and use existing products. In addition, approximately 560 City staff are licensed using academic non-schools licences as this is the most financially advantageous method of licensing for them, the agreement for which concludes in December 2015.

This report covers the renewal of Microsoft licences for approximately 2560 City³ users for 3-years from the respective end date of the current arrangements.

Brief description of project

This project is to evaluate the Microsoft licence options available to the City and to procure appropriate licence agreements from Microsoft for the continued deployment and use of selected Microsoft products.

³ Excludes institutional departments – Schools, Barbican, Police

Options

Table 1 shows estimated total licence costs for 3 years which are generally payable in three annual instalments.

Description	Option 1 Minimum renewal	Option 2 Full Subscription	Option 3 Full Enterprise Agreement (EA)
Licence costs	£660,000	£1,068,000	£1,252,000
Fees	£0	£0	£0
Staff Costs	£0	£0	£0
Total	£660,000	£1,068,000	£1,252,000
Tolerance +/-	5%	5%	5%

Table: 1

nb: Full details of all of the options are available in paragraph 10 and appendix 1. Costs exclude licences for London Councils which are estimated at £39,000 and which will be recharged to and funded by London Councils.

Option 2 is the recommended option. The costs over 3 years are £184,000 lower than the licence costs for option 3, the full Enterprise Agreement (EA) licence, and some £320,000 below the 3 year cost of the current licence agreement.

Option 2 gives access to Microsoft products released up to June 2017⁴ and will permit both City and City Police to align to a common IT roadmap and develop a common desktop using the latest versions of Windows and Office.

As Option 2 is for annual subscription licences, the costs will be treated as revenue expenditure rather than a capital purchase. Consequently, increases to the Chamberlain's revenue budget are being sought.

Recommendations

That Members approve:

- the purchase of a 3-year subscription licence agreement from Microsoft at an estimated total cost of £1,068,000;
- an increase to the Chamberlain's budget in 2014-15 of £254,000 to be met from the Finance Committee's Contingencies; the Chamberlain to determine an appropriate methodology for the allocation from each contingency (i.e. City Fund, City's Cash and Bridge House Estates); and
- base budget increases of £332,000 for 2015/6, £352,000 for 2016/17, £109,000 for 2017/18 and £21,000 for 2018/19 - figures subject to tolerance of 5%.

⁴ The Academic non-schools licence covers approximately 560 staff and runs through to December 2018.

Next Steps

Finalisation of asset inventory audit to ensure staff and device numbers are correct. Gateway 5 report to be approved by The Chamberlain in order to proceed.

Resource requirements to reach next Gateway and source of funding

4 days staff time to be met from existing resource.

Procurement strategy

Procurement will be through PSA12, central government framework for Microsoft licence purchases.

Tolerances

Staff and device numbers will vary over the term of the 3-year contract with trueup or true-down occurring on the anniversary of contract signing through to June 2017. Estimated tolerance is +/- 5%

Overview

1. Evidence of Need

The City uses a large number of Microsoft software products on both desktops and servers. The City's current Microsoft Enterprise Agreement⁵ covering approximately 2000 City employees comes to an end in June 2014. A separate licence covering approximately 560 City staff eligible for cheaper academic non-schools licensing ends in December 2015.

Without the necessary licensing in place the City would cease to be entitled to install and run the latest versions of products and in the case of products which require an 'active' licence to fully function the City would no longer be able to deploy and use them, requiring alternative products where available to be purchased and deployed. Services requiring an 'active' licence include; the ability to run Microsoft Server and BackOffice products in a virtualised environment, remote deployment of software to the desktop and antivirus. To all intents and purposes it is impractical not to renew and consequently the options appraised have been limited to partial and full renewal.

The City is working in conjunction with City Police to align to a single IT roadmap, use common products and collaborate wherever possible to reduce R&D and

⁵ A Microsoft Enterprise Licence Agreement allows the City to install and run specified licensed products

	implementation costs. The City Police, with City assistance, procured a subscription based licence agreement from Microsoft in January 2014. The licensing approach recommended in this report aligns with City Police and underpins the future strategic direction and collaboration opportunities, this includes the joint development of mobile working solutions including the use of tablet devices on Windows 8.1 and later. Similar collaborative work will be progressed with Barbican Centre and other institutional departments where this is reasonably practical.
2. Success Criteria	The selection and procurement of a Microsoft licence agreement to meet the needs of the City for the next 3 years. No unacceptable loss of IT service or functionality.
3. Project Scope and Exclusions	This report covers the procurement only of Microsoft licensing to legally entitle the City to continue to use the existing Microsoft desktop and server products as well as entitlement for the duration of the agreement to upgrade licensed products to the latest versions as they are released. This report does not cover hardware, consultancy or
	staff time costs which would arise from the future implementation of new software products.
4. Link to Strategic Aims	This project links to all three strategic aims in as much as it enables staff to work efficiently and effectively and underpins services to visitors and guests. It also supports the strategic objective to work collaboratively with the City Police and institutional departments.
5. Within which category does the project fit	7b. Major renewals, typically of a one off nature.
6. What is the priority of the project?	A - Essential
7. Governance arrangements	The use of Microsoft software is largely controlled by Chamberlain's IS Division in consultation with departments.
	Major upgrades are overseen by IS Project Board, IS Strategy Board and Committee as appropriate to the project scale.
	The Gateway 2 report for this project was submitted for information to IS Sub-Committee in January 2014. The Committee acknowledged the increasing alignment with City Police, the current requirement to maintain a

	,
	Microsoft licence agreement and the options to be evaluated.
	The City is now working closely with City Police who in January 2014 entered into a Microsoft licence subscription agreement.
8. Resources Expended To Date	Approx. 12 days of staff time met from existing local risk resource.
	Approx. 2 days of Microsoft partner time – non-chargeable.
9. Results of stakeholder consultation to date	The City and City Police Microsoft licensing arrangements will become aligned should this report be approved.
10.Commentary on the	Option 1
options considered	Partial subscription – This would ensure that essential software continued to function. It would however not give access to future versions of Desktop or MS-Office. This option would not fully align us with City Police, therefore curtailing the ability to develop a fully shared mobile working option and to a significant degree the developing vision of a more joined up, collaborative and shared service.
	Option 2:
	Full Subscription – Enables all current software to continue to function fully and enables future releases of software to be deployed.
	This option aligns with that chosen by City Police in January 2014. Having a common licence agreement will give us access to the same software, enabling us to develop a shared IT roadmap with City Police. The intended benefits of this approach include joint projects to deploy software and develop mobile working, thus reducing R&D and deployment costs through the avoidance of duplication.
	Appendix 4 gives an overview of the Microsoft 5-year roadmap. Of particular interest to the City are future Windows Desktop and Office products and supporting products such as Lync which will underpin the City and City Police mobile working strategy.
	The 3 year cost of this option is £184,000 lower than the licence costs for option 3 and £320,000 less than the 3 year cost of the current licence agreement.
	Option 3
	Full EA – A full Enterprise Agreement is similar to a Full Subscription but with the addition that at the end of the

	term the City owns licences and could in theory take a licence break. Given the changes to the Microsoft license model the ability to break is increasingly less likely due to the essential functionality which would cease should a break be taken. The Full EA is significantly more expensive. For these reasons the subscription model is considered to offer the best value. Should the City wish to take a licence break in the future the option to do so will be the same as for option
11.Consequences if project not approved	Some essential aspects of the City's IS infrastructure would cease to function. Some software would need to be removed and replaced. Replacement software would incur additional implementation cost in addition to the 3 rd party software costs.

Information Common to All Options

12.Key benefits	Maintains software in a usable state, ensures that server based products will continue to function in a virtualised environment, provides up to date anti-virus and continued use of the City's chosen method for deployment of software to the desktop.
13.Programme and key dates	May 2014 - Approval sought from IS Strategy Board and Committees.
	May/June 2014 – Finalise figures through audit of assets
	June 2014 – Agree Microsoft EA year 3 true-up, make final payment and close EA 2009 project.
	June 2014 – Agree future licence arrangements and sign contract with Microsoft through Phoenix (City Microsoft reseller partner).
14.Constraints and assumptions	Requires Committee approval prior to existing Microsoft Agreement ending in June 2014.
15.Risk implications	Low risk if approved. The change from the current full EA (perpetual) licence to subscription is significant as it effectively ties the City into an on-going licence commitment. In order to cease this commitment it will be necessary to either change to Open Source or other desktop software or to purchase outright the required number of Microsoft licences at the end of the subscription term and replace subscription based products with 3 rd party alternatives.
16. Stakeholders and	Agilisys and Phoenix have provided Microsoft licence

consultees	partner support.	
	City Police – to ensure our Microsoft licence agreements align.	
	London Councils – advised of changes and impact	
17.Legal implications	Procurement is through a recognised framework last used in January 2014 by City Police	
18.Funding strategy	The City has had a Microsoft Enterprise Agreement since 2009 which was a capital purchase funded centrally.	
	The recommend option is for a subscription licence agreement which means that capital funding is no longer appropriate.	
	Members are therefore asked to approve:	
	 an increase to the Chamberlain's budget in 2014-15 of £254,000 to be met from the Finance Committee's Contingencies; the Chamberlain to determine an appropriate methodology for the allocation from each contingency, i.e. City Fund (£800,000 uncommitted), City's Cash (also £800,000 uncommitted) and Bridge House Estates (£70,000 uncommitted); and 	
	 base budget increases of £332,000 for 2015-16, £352,000 for 2016-17, £109,000 for 2017/18 and £21,000 for 2018-19 - subject to tolerance of 5%. 	
19.Procurement approach	Procured through PAS12 framework giving highest level of discount available to public sector.	

Options Appraisal Matrix See separate document.

Appendices

Appendix 1	Options Appraisal Matrix
Appendix 2	Purchase summary
Appendix 3	Financial phasing
Appendix 4	Microsoft 5-year Product Roadmap

Contact

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Appendix 1:
Options Appraisal Matrix

		Option 1	Option 2	Option 3
Page 13	23. Brief description	Partial subscription – Minimum level of licensing purchased which is sufficient to ensure that essential software continues to function.	Full Subscription – Licences all current software to continue to function fully, enables future releases of licensed software to be deployed and enables us to progress a shared IT roadmap with City Police, benefitting from joint projects to deploy software and thus reducing R&D and deployment costs through lack of duplication of effort.	Full EA – A full Enterprise Agreement is similar to a Full Subscription however at the end of the term the City retains perpetual use rights to the software and could in theory take a licence break.
	24. Scope and Exclusions (where different to section 3)	future releases of Microsoft Desktop and Office nor the	A subscription license model differs from the City's current Microsoft Enterprise Agreement in that there are no perpetual use rights.	_
	25. Benefits and strategy for achievement (where		Aligns with City Police and enables a shared IT roadmap to	- I

		Option 1	Option 2	Option 3
Page 14	different to section 12)	curtailing the ability to develop a shared mobile working option and to a significant degree the developing vision of a more joined up, collaborative and shared service.	Subject to the appropriate	Microsoft license model the ability to break is increasingly less likely due to the essential

Appendix 2: Purchase Summary

Licence	Dept	Qty	Cost p.a	2014-15	2015-16	2016-17	TOTAL
OfficeProPlus ALNG LicSAPk MVL Pltfrm	City Depts - excl-ANS	1994	£40.35	£80,457.90	£80,457.90	£80,457.90	£241,373.70
WinEntforSA ALNG UpgrdSAPk MVL Pltfrm	City Depts - excl-ANS	1994	£13.17	£26,260.98	£26,260.98	£26,260.98	£78,782.94
EntCAL ALNG LicSAPk MVL Pltfrm UsrCAL wSrvcs	City Depts - excl-ANS	2023	£30.35	£61,398.05	£61,398.05	£61,398.05	£184,194.15
Active Select Agreement with SA shortfall	City Depts - ANS	561		£11,016.40	£0.00	£0.00	£11,016.40
Active Select Agreement SA Renewal	City Depts - ANS	561	£148.33 ¹	£0.00	£83,213.13	£0.00	£83,213.13
Non-Server SA renewal	City Depts - All			£31,451.52	£31,451.52	£31,451.52	£94,354.56
Visio & Project 365 user	City Depts - All			£44,047.44	£44,047.44	£44,047.44	£132,142.32
Server SA Renewal	City Depts - All			£54,402.00	£54,402.00	£54,402.00	£163,206.00
SQL SCE Subscription	City Depts - All			£25,729.20	£25,729.20	£25,729.20	£77,187.60
Office 365 E3 Plan	City Depts - All	100	£8.95	£895.00	£895.00	£895.00	£2,685.00
Subtotal				£335,658.49	£407,855.22	£324,642.09	£1,068,155.80

1. Cost is for three-year SA renewal for Academic Non-Schools licences

Page 15

Appendix 3: Financial Phasing – allowing for accruals

Licence	2014-15	2015-16	2016-17	2017-18	2018-19	TOTAL
City Depts – non-ANS ¹	£243,481.57	£324,642.09	£324,642.09	£81,160.52		£984,942.67
City Depts - ANS renewal only ²	£11,016.40	£6,934.43	£27,737.71	£27,737.71	£20,803.28	£83,213.13
Total	£254,497.97	£331,576.52	£352,379.80	£108,898.23	£20,803.28	£1,068,155.80

- Licences covering approximately 2000 staff
 Licences covering approximately 560 staff. Current Academic non-schools licence runs through to December 2015. Renewal runs December 2015 to December 2018.

Appendix 4: Microsoft 5-year Product Roadmap

	Microsoft 6 Y	ear Timeline	2014	2015	2016	2017	2018	2019
	SQL Svr 2012	SQL Svr 2014	Minor Updates	SQL 2014	SQL 2014r2	SQL 2016	SQL 2016r2	Minor Updates
	Windows	Windows	Win Svr	Win Svr	Win Svr	Win Svr	Win Svr	Win Svr
	Server	Server 2012	2012r2	2012r3	2015	2015r2	2015r3	2018
7 - 17	Windows OS	Win 8	Win 8.1	Win 8.2	Win 9	Win 9.1	Minor Updates	Minor Updates
	Office	Office 2013	Office 15	<i>Office</i> 2013r2	Minor Updates	Office 16	Minor Updates	Minor Updates
	Office Cloud	Office 365	Continuous	Continuous	Continuous	Continuous	Continuous	Continuous
	Sharepoint	Sharepoint	Sharepoint	Sharepoint	Minor	SPS 16	Minor	Minor
		2013	15	2014	Updates		Updates	Updates
	System	SCCM 2012	SCCM 2012	Minor	Minor	Wave 16	Minor	Minor
	Centre (CM)	SCCIVI 2012	R2	Updates	Updates		Updates	Updates
	COL Com	SQL Svr R2	Minor	SQL 2014	Minor	SQL 2016	Minor	Minor
	SQL Svr	2012	Updates	3QL 2014	Updates		Updates	Updates
	Exchange	Eych 2012	Minor	Minor	Exchange	nge <i>Minor</i>	Minor	Minor
		Exch 2013	Updates	Updates	2016	Updates	Updates	Updates
	Lync	Lync 2014	Minor	Lync 2014	Lync 2015	Lync 2015 Wave 16 Mino	Minor	Minor
	2,110	_y110	Updates	-y///C 2-02-4		37476 10	Updates	Updates

Agenda Item 8

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Agenda Item 9

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

of the Local Government Act 1972.

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By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Agenda Item 10

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.